

**Trouble Reporting** -- Many of the numbers at Sun Peaks to report troubles are new. Please find attached a list of reference numbers for your convenience. Additional copies are available at the Sun Peaks' office.

## Sun Peaks Resort Emergency & General Contact Telephone Numbers

Emergency Services		Emergency Phone or Cellular Number	Office & General Inquiry Numbers	
Ambulance		<b>911</b>	250-374-4411	
BC One Call – Underground Service Info		<b>1-800-474-6886</b>	Cellular #6886	
<b>Cellular Service</b>		See <a href="http://www.TELUS.com">www.TELUS.com</a> or <a href="http://www.Rogers.ca">www.Rogers.ca</a> for details		
Electricity Outage		<b>1-888-224-9376 or *HYDRO (*49376) on your mobile</b>		
<b>Electricity</b> (BC Hydro) <a href="http://www.bchydro.com">www.bchydro.com</a>	1-800-224-9376	Customer Service Power Smart Programs	1-800-224-9376	
<b>Fire</b> – Sun Peaks Fire & Rescue		<b>9-1-1</b>	Sun Peaks Fire Hall 250-578-8985	
<b>Medical – First Responders</b> (BC Ambulance Service)		<b>9-1-1</b>	Non-Emergency 250-374-4411	
<b>Gas Service</b> ( <i>gas odours, gas system damage</i> ) (Sun Peaks only)		<b>Emergency/After Hrs 250-319-0629 or 9-1-1</b>	250-578-2020	
General Information	Installation	General Office Phone Numbers	Contact Name	Emergency Phone or Cellular #s
<b>Internet Access</b>		See TELUS (or Mascon) for service details		
<b>Ministry of Highways</b> <a href="http://www.gov.bc.ca/tran">http://www.gov.bc.ca/tran</a>		250-828-4200		250-828-4672
Police (RCMP's Rural Detachment)		<b>9-1-1</b>	Non-Emergency – 250-828-3062 or 828-3000	
<b>Sun Peaks Mountain Resort Municipality</b> <a href="http://www.sunpeaks municipality.ca">http://www.sunpeaks municipality.ca</a>		T: 250-578-2020 F: 250-578-2023	Municipal Services	9-1-1
<b>Telephone</b> – Commercial <a href="http://www.TELUS.com">www.TELUS.com</a>		310-3100	Customer Service	611 - Repair Service
<b>Telephone</b> – Residential (TELUS) <a href="http://www.TELUS.com">www.TELUS.com</a>		310-2255	Customer Service	611 - Repair Service
<b>Telephone Services</b>		See <a href="http://www.TELUS.com">www.TELUS.com</a> for service details		
<b>Water &amp; Wastewater</b> (Sun Peaks)		250-578-2020	Utility Division	After Hours 250-319-0629
<b>Emergency</b> • Water or Sewer • Gas Emergency or Gas Odour		<b>250-319-0629 or 9-1-1</b>		250-578-2020