



Trouble Reporting -- Many of the numbers at Sun Peaks to report troubles are new. Please find attached a list of reference numbers for your convenience. Additional copies are available at the Sun Peaks Utilities' office.

Sun Peaks Resort Emergency & General Contact Telephone Numbers

Emergency Services	Emergency Phone or Cellular Number	Office & General Inquiry Numbers	
Ambulance	911	250-374-4411	
Electricity	250-371-6925 1-888-769-3766	250-371-6950	
First Responders (Administered by BC Ambulance Service)	911	250-374-4411	
Fire	911	Improvement District 250-578-8985	
Gas Emergency or Gas Odor Calls	250-319-0629 / 319-0638 or 800-663-9911	250-578-5490	
Police (RCMP's Rural Detachment)	911	250-828-3062 or 828-3000	
Water, Sewer or Utility Information	250-319-0629 (Emerg only)	250-578-5490	
BC One Call	1-800-474-6886	Cellular #6886	
General Installation Information	General Office Phone Numbers	Contact Name	Emergency Phone or Cellular #s
Cablevision (Mascon Communications) www.mascon.bc.ca	1-866-832-6020	Customer Service	250-319-0629
Electricity (BC Hydro) www.bchydro.com	250-371-6925	Customer Service Power Smart Programs	371-6950 or 800-663-0431
Gas Service (Sun Peaks Utilities)	250-578-5490	Press 1 for Customer Service	250-578-5490(Press 2) or 250-319-0629
Internet Access	See TELUS or Mascon for service details		
Telephone Services	See TELUS or Mascon for service details		
Telephone – Residential (TELUS) www.TELUS.net	310-2255	Customer Service	611 - Repair Service
Telephone – Commercial (TELUS) www.TELUS.net	310-3100	Customer Service	611 - Repair Service
Cellular Service	See TELUS Mobility or Rogers Wireless for service details		
Water & Wastewater (Sun Peaks Utilities)	250-578-5490	Press 1 for Customer Service	250-578-5490(Press 2) or 250-319-0629
Ministry of Highways http://www.gov.bc.ca/tran	250-828-4200		250-828-4672