

Utility Newsletter – March 2009

UTILITIES RATE UPDATES



WINTER GAS SAFETY TIPS

A Winter Safety Reminder: The winter season is in full swing and we would like to remind you and your guests to keep Gas Winter Safety in mind. Snow and Ice build-up can keep your gas meter set from working properly, so remember to keep your meter free of both.

Why is it so important to keep your meter clear? - Accumulated snow places stress on your meter piping - damage to the piping can cause a gas leak. Blocked vents in your Gas Meter Set may result in abnormal pressure, affect appliance operation, and interrupt service. A cover such as a single full sheet of plywood placed at a 45° angle over the meter set can deflect snow and ice while still allowing access to the meter. This simple precaution may prevent a hazardous situation.

If necessary, Sun Peaks Utilities will clear meters of ice, snow or other materials. The Gas Tariff's Terms and Conditions do allow a charge for this work to be added to your monthly Utility bill. The charge for the first time this work is required during a one-year period is \$50 and each additional time is \$100. If you are not sure on how to safely clear your meter, please contact the Utility at 250-578-5490 or 250-319-0638 and we would be pleased to advise you at no charge.



Remember that gas is a safe commodity if treated properly.

PAYMENT OPTIONS

BANKING BY PHONE OR INTERNET" PAYMENT OPTION - The "Banking by Phone or Internet" payment option continues to prove successful for many of our customers. The banks that currently offer this option are: (Contact your local branch for further details.)

Royal Bank	Toronto Dominion Bank/ TD Canada Trust	Bank of Montreal	The Credit Unions of British Columbia
HSBC	Canadian Imperial Bank of Commerce	Bank of Nova Scotia	

PRE-AUTHORIZED PAYMENT OPTION – Over the last year, we have been asked by a number of customers to offer a pre-authorized payment option. In order to make this service viable, Sun Peaks Utilities would need to have a minimum of 50 customers sign up for this service. We would appreciate if you would indicate your interest in having this service on the attached form and include it with your bill stub. Should there be enough interest from our customers, we will then send out the appropriate forms some time this Spring.

Don't forget to visit our web site at www.sunpeaksutilities.com for more information on safety, conservation tips, tariffs, rate application and regulatory information.

Sun Peaks Utilities Co., Ltd

Pre-Authorized Payment Option Survey

Please return Survey with payment

Name: _____ Utilities' Account # _____

Yes, I am interested in signing up for the Utilities' Pre-Authorized Payment option if offered.

No thank you, I am not interested.

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