

June 2004 Newsletter



Sun Peaks Resort wins the National Ski Areas Association & Ski Magazine's Silver Eagle Award for our Water Conservation Initiative's (see press release on other side)

WATER CONSERVATION - As you may be aware, Sun Peaks Resort's water is taken from deep wells located throughout the resort. It is important to do everything we can to protect this valuable resource. In addition to saving water by limiting your water use, you also help to lower your own water bill.

Over the past year we discovered several customers with unexpected high usage. When investigated, the high usage has been caused by a number of factors including; an underground leak, broken toilet ball valve and a dripping faucet. For example: a 1/16" hole at 60 PSI will loose 280 cubic meters in 3 months; a dripping faucet can waste 420 cubic meters per year. Depending on the flow in a toilet, the water use of this fixture can be staggering.

Under the approved Water Tariff, you, the property owner is ultimately responsible for the water usage. While Sun Peaks Utilities does make every attempt to notify customers when unusually high usage is noted, we are unable to catch a slow rise in usage due to leaks, etc. It may be advisable to consider shutting off the water to fixtures such as toilets if your property is going to be left vacant for extended periods of time.

Remember, saving water by limiting your water use lowers your own water bill. Easy to install items such as ultra low-flow showerheads would save you almost \$75 per year when compared with a standard showerhead (based on ten, 10 min showers per week). Toilets are notorious for hidden leaks and can waste hundreds of litres of water per day and when changed to the modern dual flush toilets, you can save 20% to 30%. Additional water conservation tips are available at the Utilities office as well as a number of sites on the Internet (i.e. http://www.ec.gc.ca/water/en/manage/effic/e_resid.htm).

CALL BEFORE YOU DIG at 250-578-5490 or 250-319-0629 for the location of all Sun Peaks Utility' services prior to starting any project that requires digging on your property (for landscaping, construction projects, etc.) There is no charge to locate your Utility services, but there is a charge to repair broken services.



WHAT DO I DO IF I SMELL GAS? – If you smell gas or hear the flow of escaping gas, follow these steps immediately.

1. ***Leave the building immediately, open doors and Windows as you leave the building.***
2. ***Don't smoke, operate electrical switches or create any other source of ignition or "spark."***
3. ***Turn off your gas meter located at the side of your house***
4. ***If you detect a gas odour, please call the office at 250-578-5490 immediately. After hours, call 250-319-0629.***

DO YOU KNOW WHAT GAS SMELLS LIKE? - Because gas is odourless, we add trace amounts of a chemical called mercaptan, which has a distinctive rotten egg or sulphur-like odour. It smells bad for a good reason! In case of a leak, we want you to be able to detect and identify it. If you do smell gas, even if you are not sure, please contact Sun Peaks Utilities at 250-578-5490 or 250-319-0629 immediately.

If you have any questions or comments on these subjects or any other utility matter, please contact the office during business hours or visit our web site at www.sunpeaksutilities.com.

Public Service Announcements

Bear Aware – Remember to bear proof your property. For more information on bears and how to avoid problems while out enjoying the outdoors, contact the Activities Desk in the Village Day Lodge.

Check out the new summer web site - www.sunpeaksresort.com or contact events@sunpeaksresort.com for a full list of events.

Sun Peaks Utilities Co., Ltd.

1280 Alpine Road, Sun Peaks, British Columbia, V0E 1Z1
Telephone: 250-578-5490 – Facsimile: 250-578-5516
Web Site: www.sunpeaksutilities.com -- E-Mail: utilities@sunpeaksresort.com

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Congratulations to all!

With your help, we look forward to achieving new environmental protection milestones in our community!

Press Release

For Immediate Release

May 19th 2004

Sun Peaks Resort

Water Conservation Receives a Silver Eagle Award

SUN PEAKS, BC - Sun Peaks Resort was awarded a Silver Eagle Award for Water Conservation from SKI Magazine at the National Ski Areas Association annual convention in Savannah, Georgia along with Stevens Pass, Wash. The Silver Eagle Award is one of the ski industry's most prominent environmental awards and was presented on the achievements of the resort water conservation efforts.



Francis Argouin, Sun Peaks Resort Corporations, Sales and Marketing Manager accepted the award for the resort. "We are very excited as a company and as a resort community to add this recognition to our growing list of awards" says Argouin "The members of our community and our employees take a personal interest in water conservation" continues Argouin

The award is part of SKI Magazine's annual Golden Eagle Awards Program, established in 1993 by Mountain Sports Media to recognize and encourage environmental achievements at North American ski resorts. Every year since, a panel of judges representing many segments of the ski industry awards one Golden Eagle Award in recognition of "overall environmental excellence" and several Silver Eagle Awards for outstanding achievements in specific categories. This was Sun Peaks Resort's first Silver Eagle Award.

Aspen Skiing Company won the 2004 Golden Eagle Award for Environmental Excellence. Other Silver Eagle Award winners included Vail Resort, CO for Energy Conservation, Keystone, CO for Waste Reduction & Recycling, Stratton Mountain, VT for Fish and Wildlife Habitat Protection, Mt. Hood Meadows, OR for Environmental Education, Moonlight Basin, MT for Controls on Visual Impacts and Northstar-at-Tahoe, CA for Stakeholder Relations.

For more information contact:

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