



January 2003

GAS SAFETY TIPS

A Winter Safety Reminder: The winter season is in full swing and we would like to remind you and your guests to keep Gas Winter Safety in mind. Snow and Ice build-up can keep your gas meter set from working properly, so remember to keep your meter free of both.

Why is it so important to keep your meter clear? - Accumulated snow places stress on your meter piping - damage to the piping can cause a gas leak. Blocked vents in your Gas Meter Set may result in abnormal pressure, affect appliance operation, and interrupt service. A cover such as a single full sheet of plywood placed at a 45° angle over the meter set can deflect snow and ice while still allowing access to the meter. This simple precaution may prevent a hazardous situation.

If necessary, Sun Peaks Utilities will clear meters of ice, snow or other materials. The Gas Tariff's Terms and Conditions allow the charge for this work to be added to your monthly Utility bill. The charge for the first time this work is required during a one-year period is \$50 and each additional time is \$100. If you are not sure on how to safely clear your meter, please contact us at 250-578-5490 or 250-319-0638 and we would be pleased to advise you at no charge. Remember that gas is a safe commodity if treated properly. *Fridge Magnets that can be left in your unit with contact information are available free of charge at the Utilities' Burfield Offices.*

If you do detect a gas odor (similar to rotten eggs), please call the office at 578-5490 immediately. After hours, call 578-5490 and press "2" for a list of our emergency numbers.

"BANKING BY PHONE OR INTERNET" PAYMENT OPTION

The "Banking by Phone or Internet" payment option has proven successful with a number of our customers. The banks that currently offer this option are: (Contact your local branch for further details.)

- | | | |
|------------|--|---------------------|
| Royal Bank | Toronto Dominion Bank/ TD Canada Trust | Bank of Montreal |
| HSBC | Canadian Imperial Bank of Commerce | Bank of Nova Scotia |

Please note that Credit Unions in BC do not yet accept payments for Sun Peaks Utilities.

Water Conservation

The water for Sun Peaks Resort is taken from deep wells located throughout the valley. Sun Peaks Utilities treats filters and then distributes the water throughout the resort. The water provided by the Utility meets the Canadian Drinking Water Quality Guidelines (for more information visit Health Canada's web site at http://www.hc-sc.gc.ca/ehp/ehd/bch/water_quality.htm).

It is very important to do everything we can to protect this valuable resource. By saving water through limiting your water use, you help to lower your own water bill. Toilets are notorious for hidden leaks and can waste hundreds of litres of water per day. With that in mind, Sun Peaks Utilities has tested a number of toilets and found that "dual flush" toilets met or exceeded their stated water conservation claims VS conventional low flow toilets.

In a year long trial in the Burfield Lodge, we reduced our water & sewer usage by 49% and did not have any service issues. To encourage customers to take advantage of the new technology available, we have arranged for SPECIAL pricing for these dual flush toilets for property owners at Sun Peaks. Your coupon is attached to the back of this newsletter.

If you have any questions on these subjects or any other utility matter, please contact the office at 250-578-5490 or via e-mail at utilities@sunpeaksresort.com.

November 1, 2002

Attention: Sun Peaks Property Owners



Re: Discount on Caroma Dual Flush Toilet (offer good until April 30, 2003)

As part of our ongoing environmental strategy, Sun Peaks Utilities has worked with local suppliers of plumbing fixtures to ensure that the mandated changes approved effective May 1, 2002 by the British Columbia Comptroller of Water Rights regarding Sun Peaks Utilities' mandated ultra-low flow toilets can be implemented in a cost effective manner.

All toilets installed at Sun Peaks must now meet the international standards of either 4 litre single flush or 3 liter / 6 liter dual flush. These and other water saving initiatives already implemented at Sun Peaks are helping to make us one of the most water efficient communities in North America. To ensure that these toilets will make a difference, we are able to state that after a trial of 12 months, the three Caroma Tasman 270 Toilets installed in the Burfield Administration Offices saved almost 50% on Sun Peaks Resort Corp.'s water and sewer utility charges and resulted in ZERO blockages.

This letter, a copy of your TNRD building permit or other utility invoice showing your Sun Peaks address will enable you to take advantage of special pricing for Sun Peaks' Property Owners that we have negotiated with Caroma Canada Industries Inc. through the following participating plumbing showrooms and plumbing wholesalers:

Kamloops Local Suppliers:

Andrew Sheret, 1242 McGill / 250-372-7720
Wolseley Plumbing, 982 Camosun / 250-374-7711

Also available at:

BCP – Burnaby BC 604-444-2000
MPH – Coquitlam BC 604-939-4471
Cronkhite – Vancouver BC 604-254-5131

The Special Pricing for Sun Peaks Property Owners and Contractors are as follows (this special pricing applies to a maximum of 3 Dual Flush toilets per household*):

<u>Model</u>	<u>List Price</u>	<u>Sun Peaks Price</u>
Caravelle 270	\$665	\$325
Reflections 270	\$665	\$325
Tasman 270	\$420	\$225

Please join us in keeping Sun Peaks Resort one of the most environmentally responsible communities in North America. If Sun Peaks Utilities can be of further service, please contact either the undersigned or the office at 250-578-5490.

Sincerely,

A handwritten signature in black ink that reads "Pat Miller".

Sun Peaks Utilities Co., Ltd.

Pat Miller, Manager, Utility Services

* Special arrangements for Commercial Properties are available. Please contact Sun Peaks Utilities.

Sun Peaks Utilities Co., Ltd.

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