

Sun Peaks Utilities Co., Ltd.

July 13, 1999

Newsletter # 5 & Cablevision Survey

Banking By Phone Payment Option

We have been successful in setting up a "Banking by Phone" option with several major Canadian banking institutions. The banks that currently offer the option to pay your Sun Peaks Utilities Co., Ltd. bills via phone are as follows:

- ◆ Royal Bank (Active)
- ◆ Scotia Bank (Active)
- ◆ Toronto Dominion Bank (Effective July 16, 1999)
- ◆ Canadian Imperial Bank of Commerce has advised us that this option should be available to their customers by August 31, 1999.

We are working with the Bank of Montreal to also offer this service. If you would like this service offered by your financial institution, please contact your local branch to advise them of your interest.

Address Changes

To avoid unnecessary service charges or interruption of services, it is important that you advise us of any mailing address changes or ownership changes. You can contact us via the following methods:

Telephone:	250-578-5490 (press 1 for the office or to leave a voice message)
Facsimile:	250-578-7223
E-mail:	utilities@sunpeaksresort.com
Office Hours:	Tuesday to Friday, 8:30 a.m. to 4:30 p.m.
Drop off Only:	Monday to Friday, 8:30 a.m. to 4:30 p.m. at the address below

Cable Television Survey

As a follow up to our last survey & changes by our wholesale supplier of television signals, we would like to again ask for your input on the community cable TV system. Please take a moment to fill in the following & return it with your utility stub when forwarding your payment. The results of this survey will be forwarded to the SPMRA's Board of Directors but may not result in any changes to the system.

1. Are you happy with the current channel selection? Yes ▽ No ▽
2. Would you like a movie channel? Yes ▽ No ▽
3. Would you like TSN changed or another sports channel added? Yes ▽ No ▽
4. Would you like a community channel? Yes ▽ No ▽
5. Would you like more family programming? (Disney, more cartoons, etc.) Yes ▽ No ▽
6. Would you like other channels like The Outdoor Channel, etc? Yes ▽ No ▽
7. Are there other changes you would like? Yes ▽ No ▽
8. Please note any other changes or suggestions on back of this form.

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